PRESS RELEASE

Enova leads digital transformation as enhanced online analytics suite makes WETEX debut

New smartphone tools and onscreen dashboards leverage on big data to revolutionize energy, water, waste, and facilities management

Enova now has five ISO certifications – global proof of the high quality and reliability of its services

Dubai, United Arab Emirates, October 24: A smartphone app that relies on big data and harnesses its potential to help businesses boost their environmental performance is among innovations being launched today at trade fair WETEX 2017.

Enova, the Middle East’s leading Energy & Facilities Management specialist, will present its game-changing digital suite, which uses advanced data gathering and analytics to boost operational and financial efficiency.

“We are witnessing a period of rapid disruption that promises to transform the way businesses and governments control the use of water, energy and other precious resources, as well as their management of waste and recycling,” said Anne Le Guennec, Chief Executive Officer at the company.

“To stay on top of this evolution, we have leveraged the power of mobile applications, big data, and the Internet of Things to optimize processes and drive performance.”

The Enova by Veolia smartphone app gives clients 24-hour access to real-time data on Energy & Facilities Management services through user-friendly features such as automatic status updates and instant task reporting.

A second app, Enova Smart Waste App, or Eswap, enables clients to quickly and efficiently check, track, and manage their waste management procedures. This allows users to log refuse streams received from tenants and sent back out for recycling through barcode scanning. Data from the Eswap is captured and plotted into the interactive ‘Waste Dashboard’, which presents it in a graphical, user-friendly format. The combination of both tools allows the optimization of recycling rates produced by a facility, thus improving the client’s environmental footprint and overall performance.

Enova’s digital suite includes a series of customizable dashboards – software that displays real-time information on energy, water, and waste on computer monitors or television screens and thus enables flexible analysis. The presentation of the data in a graphical, user-friendly form helps one visualize key performance indicators and trends at a glance.

The company has custom-built such a system for Sheraton Dubai Mall of the Emirates Hotel. Tailored to the hospitality sector, yet potentially applicable within many other industries, the program allows transparent real-time monitoring. Both technical staff and facility managers can
use it to track operational KPIs to take immediate decisions to optimize performance and increase the guests’ well-being. Potentially, it could also be used to encourage guests to take active steps towards leading ‘greener’ lifestyles.

Paul Dunphy, General Manager – Sheraton Dubai Mall of the Emirates Hotel, said: “Enova’s unique offering helps us hit our sustainability targets and save time and money simultaneously. The dashboard is a user-friendly and clear tool tailored to the needs of our operations team. It allows us to deliver the healthiest and most comfortable environment to our guests. Enova listened to our needs and came up with a smart and efficient solution. We have found a strong proactive partner in Enova and are looking forward to building on this cooperation in the future.”

Le Guennec explained: “Managers, data analysts and technicians on the ground can share information instantly and, with our 24-hour helpdesk support, devise fast and effective solutions.”

Global proof of the high quality of Enova’s solutions is the number of ISO certifications it holds. Enova has just acquired its fifth accreditation from the International Organization for Standardization (ISO), ISO 55001:2014 for Asset Management – the most recent milestone in a series of successful applications and renewals. It also holds the latest environmental management and quality management certifications – ISO 14001:2015 and ISO 9001:2015, respectively. In addition, both its ISO 50001:2011 for Energy Management and BS OHSAS 18001:2007 for Occupational Health and Safety were recently renewed.

On a local level, Enova was the first energy service company to be accredited by Dubai’s Regulatory and Supervisory Bureau (RSB).

“Greater transparency results in a better end-user experience, and these certifications are a testament to Enova’s commitment to providing high-quality, efficient and reliable services,” Le Guennec added.

“The level of feedback and engagement delivered by our latest digital tools is powerfully motivational, fostering the teamwork needed to meet the most stringent of standards. As an early adopter of smart energy and data analysis software, we aim to apply digital best practices across the board and set an example for others to follow.”

WETEX 2017 runs from October 23 to 25 at Dubai International Convention & Exhibition Centre. Enova will be based at Booth CE09, in Hall 6, from 10am to 6pm daily. For further information, visit www.enova-me.com and www.wetex.ae

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About Enova

Enova is the regional leader in integrated energy and multi-technical services, delivering comprehensive services to its clients. It provides performance-based Energy & Facilities Management solutions that help customers achieve their financial, operational, and environmental targets. With more than 2,000 highly trained and multi-skilled employees, Enova serves a wide portfolio of clients in the public, residential, commercial, industrial and healthcare sectors across the region.

Enova was created in 2002 as a joint venture between Majid Al Futtaim and Veolia. Majid Al Futtaim is the leading shopping malls, communities, retail and leisure pioneer across the Middle East, Africa and Asia. Veolia is a global leader in optimized resource management, designing and providing water, waste, and energy management solutions that contribute to the sustainable development of communities and industries.

www.enova-me.com

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About Veolia Group

Veolia group is the global leader in optimized resource management. With over 163 000 employees worldwide, the Group designs and provides water, waste and energy management solutions that contribute to the sustainable development of communities and industries. Through its three complementary business activities, Veolia helps to develop access to resources, preserve available resources, and to replenish them.

In 2016, the Veolia group supplied 100 million people with drinking water and 61 million people with wastewater service, produced 54 million megawatt hours of energy and converted 30 million metric tons of waste into new materials and energy. Veolia Environnement (listed on Paris Euronext: VIE) recorded consolidated revenue of €24.39 billion in 2016.

www.veolia.com
About Majid Al Futtaim

Founded in 1992, Majid Al Futtaim is the leading shopping mall, communities, retail and leisure pioneer across the Middle East, Africa and Asia.

A remarkable business success story, Majid Al Futtaim started from one man’s vision to transform the face of shopping, entertainment and leisure to ‘create great moments for everyone, every day’. It has since grown into one of the United Arab Emirates’ most respected and successful businesses spanning 15 international markets, employing more than 39,000 people, and obtaining the highest credit rating (BBB) among privately-held corporates in the region.

Majid Al Futtaim owns and operates 21 shopping malls, 12 hotels and three mixed-use communities, with further developments underway in the region. The shopping malls portfolio includes Mall of the Emirates, Mall of Egypt, City Centre malls, My City Centre neighbourhood centres, and four community malls which are in joint venture with the Government of Sharjah. The Company is the exclusive franchisee for Carrefour in 38 markets across Middle East, Africa and Asia, and operates a portfolio of more than 210 outlets in 15 countries.

Majid Al Futtaim operates 284 VOX Cinema screens and 31 Magic Planet family entertainment centres across the region, in addition to iconic leisure and entertainment facilities such as Ski Dubai, Orbi Dubai and Ski Egypt, among others. The Company is parent to the consumer finance company ‘Najm’, a fashion retail business representing international brands such as Abercrombie & Fitch, AllSaints, lululemon athletica, Crate & Barrel and Maison du Monde; and a healthcare business that operates City Centre Clinics. In addition, Majid Al Futtaim operates Enova, a facility and energy management company, through a joint venture operation with Veolia, a global leader in optimised environment resource management. The Company also owns the rights to The LEGO Store and American Girl in the Middle East and operates in the food and beverage industry through a partnership with Gourmet Gulf.

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