

Integrated Management System Policy

Enova is committed to achieving, maintaining, and continually improving Health & Safety, Environment, Energy Efficiency, Data security, Quality Standards and Facility Management Integrated Systems in all aspects of our activities - building energy services, multi-technical and civil works services, energy & facilities management services, and consultancy. Enova will do this with integrity, in a responsible and sustainable manner.

Enova has put in place a work system which protects the health and safety of our employees, customers, partners and the public; while at the same time, minimizing our impact on the environment and improving the efficiency of the installations Enova manages, achieving customer satisfaction by providing “Best in Class” quality service.

In order to support this policy Enova will:

- Develop, implement, maintain, and continually improve our Integrated Management System
- Comply with local and international regulations
- Comply with shareholder (MAF Properties and Veolia), customer and contractual requirements
- Encourage, support, and integrate Facility and client requirement within our IMS
- Prevent pollution, injury, ill health and promote an interdependent safe working culture
- Encourage commitment amongst our workforce, subcontractor, and supply chain to provide service delivery as per our client & interested parties requirement
- Reduce all risks by promoting awareness, training, and the implementation of best practices
- Improve energy efficiency and reduce energy consumption (electricity, chilled water, water...)
- Set objectives and review the performance in order to maintain excellence
- Report and analyse all accidents, incidents, and non-conformities in order to prevent reoccurrence
- Conduct audits in order to follow the efficacy and the continual improvement of the system

In order to achieve these objectives, Enova will allocate sufficient resources to enable all employees and partners to:

- Develop or comply with this Integrated Management System
- Have all necessary information available and shared across the company
- Respect regulation and customer requirements
- Accept responsibility for protecting themselves, fellow employees, contractors, visitors, and the public who may be affected by our activities
- Contribute to the achievement and continuous improvement of our objectives
- Actively participate in all accident, incident, near miss, unsafe act / conditions and non-conformity investigations and the deployment of corrective actions
- Propose opportunities for improvement of performance
- When applicable support the selection of equipment

These objectives will allow Enova to maintain our ISO 9001, ISO 14001, ISO 27001, ISO 41001, ISO 45001, ISO 50001, and ISO 55001 certifications.



Renaud Capris
CEO

14th October 2021